

~~DO NOT ENTER. AG/~~

DOCKET NO: 198775US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF

TETSURO MOTOYAMA, ET AL.

: EXAMINER: CHOUDHURY, A. Q.

SERIAL NO: 09/756,120

:

FILED: JANUARY 9, 2001

: GROUP ART UNIT: 2145

FOR: METHOD AND SYSTEM OF
REMOTE SUPPORT OF DEVICE USING
EMAIL

: Enter with RCE
filed 9-18-08.

B.H.

10-7-08

AMENDMENT UNDER 37 C.F.R. § 1.116

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated July 11, 2008, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 11 of this paper.

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